

What is Apple Classroom and why is Mercy High School choosing to use it?

Apple Classroom is a powerful iPad based teacher's assistant that helps teachers guide learning, share and receive work, and manage student devices.

Using the Apple Classroom teachers can:

- Share links and other content to the whole class
- Open up the same app or iBook on every iPad in the class
- Easily share student screens with the rest of the class
- Lock student iPads to one app to create a secure testing environment or to focus student attention
- Monitor what students are doing on their iPads during class time

What are the requirements for running Apple Classroom?

- Any iOS device running version 9.3 and above
- The Apple Classroom iOS app (teacher only)
- Apple Education configuration profiles loaded from Mercy's Mobile Device Management (MDM) server.

Will teachers or other Mercy staff be able to monitor what I do on my device when I am not in class?

No, teachers can only use Apple Classroom when a class is actively in session and within about a 30 ft. range of the teachers device.

Taken directly from the Apple issued [Parent Guide to Student Privacy](#):

“Classroom is an iPad app from Apple that helps teachers guide learning with iPad in the classroom. The app lets teachers launch specific apps on every student iPad in the class, share a website, create activity groups, and see students’ screens using Screen View. Teachers can also share a student’s screen with the class using AirPlay and Apple TV. To help students focus, teachers can lock devices to a single app or temporarily lock the screens of all devices in the classroom. While the Classroom app is designed to be a great tool for teachers, it is also designed to ensure best practices for transparency and student privacy. This means that student iPad devices can be managed only in class; the teacher

cannot manage or view student devices outside the classroom. To ensure transparency when Screen View is active for a student's screen in class, a notification at the top of their screen indicates that it is being viewed."

Why can't the iPad be restored from an iCloud or iTunes backup?

If the iPad is restored from a backup that has been taken prior to the loading of our configuration profiles, it will wipe out the education configuration profile required for the deployment of Apple Classroom. Once the device is properly configured and apps are reloaded, iCloud backups can resume and your iPad can be restored if necessary from the more recent backups.

How long will I be without my iPad?

Once you turn in your iPad you will be able to pick it up within 10 business days.

Will I lose my files or books?

Although you cannot restore from a previous iCloud backup you will be able to save your files to other internet/cloud based locations (Google Drive/iCloud Drive/Google Photos) and restore them once you get your iPad back and restore your apps and books.

Will I have IT support in this process?

Yes, IT staff will be able to assist you with every step in this process from saving your files to restoring your apps, books and files once you get your iPad back.