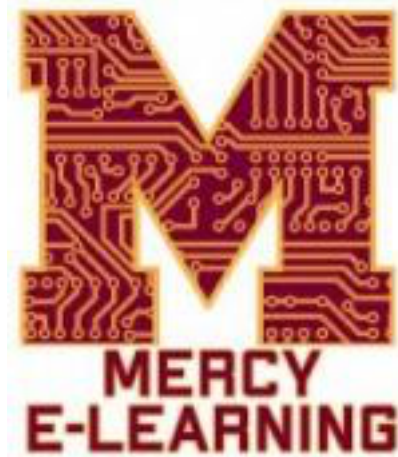


# **Mercy E-LEARNING**

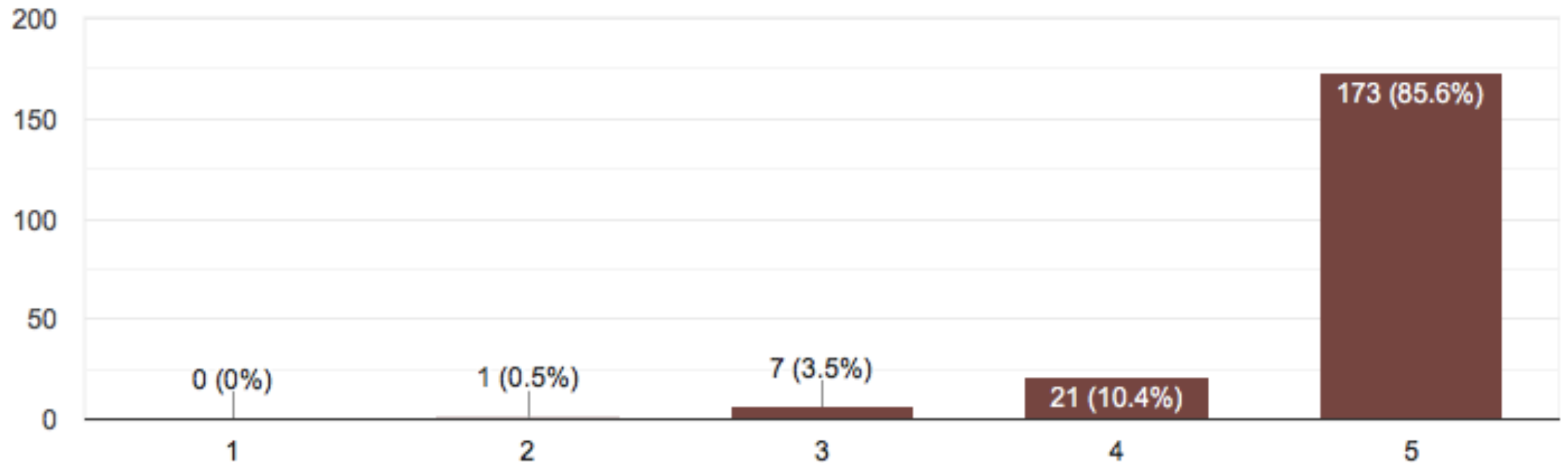


## **Parent Survey Results**

**April 2020**

1. Mercy High School communicated with me and kept me informed as the E-LEARNING program was rolled out.

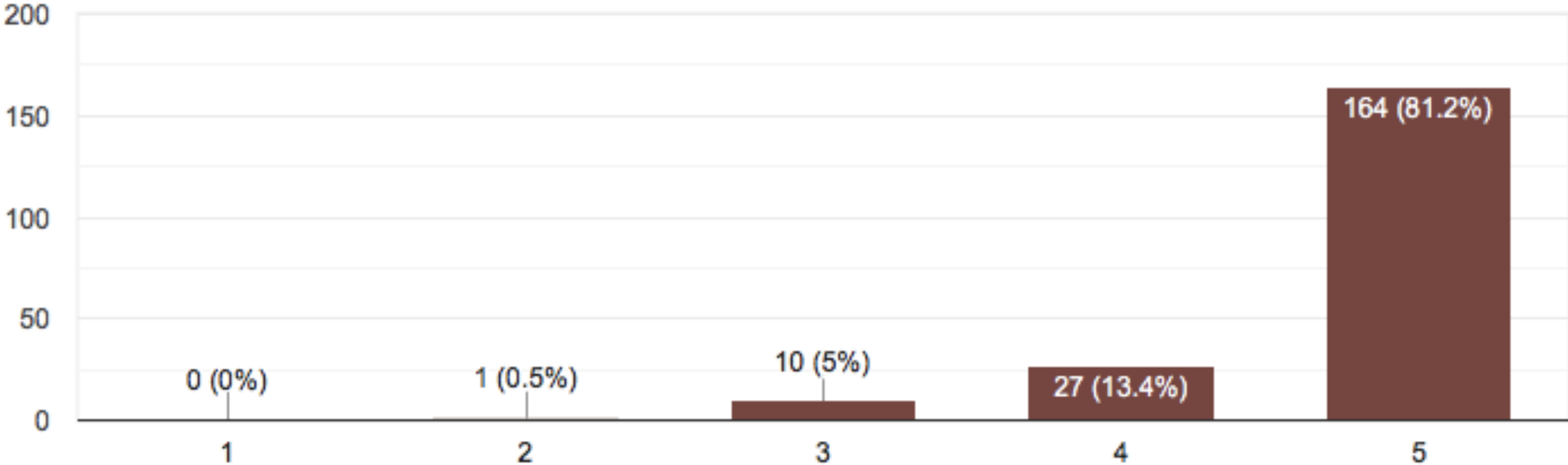
202 responses



1 Low and 5 High

## 2. Mercy High School continues to keep me informed of pertinent information during this school closure.

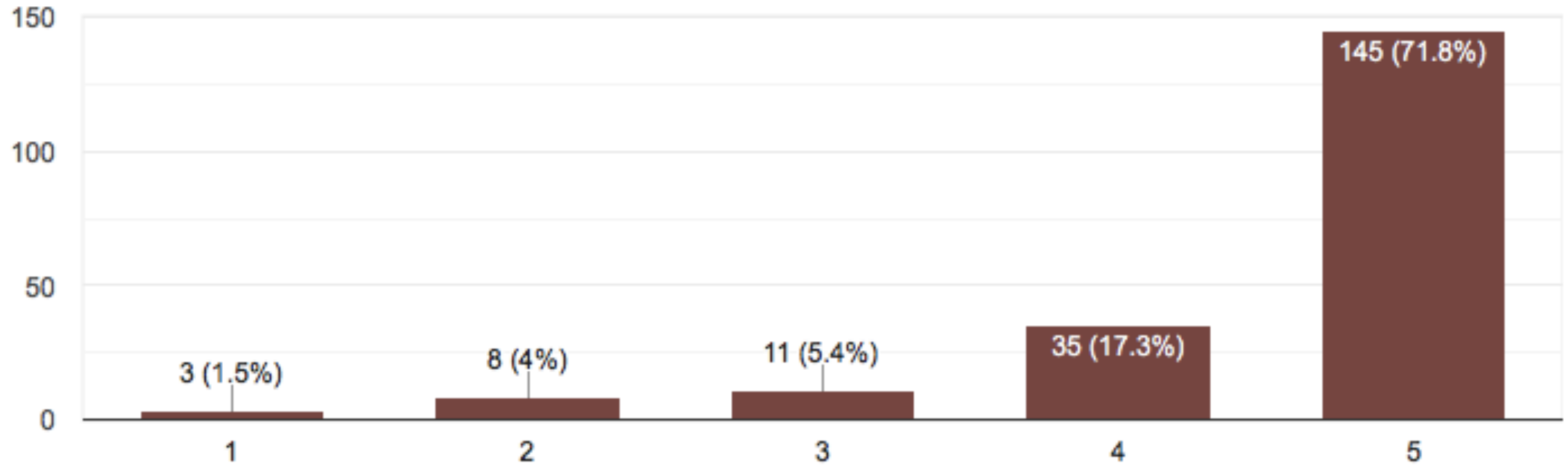
202 responses



1 Low and 5 High

### 3. Mercy High School has met my expectations for E-LEARNING.

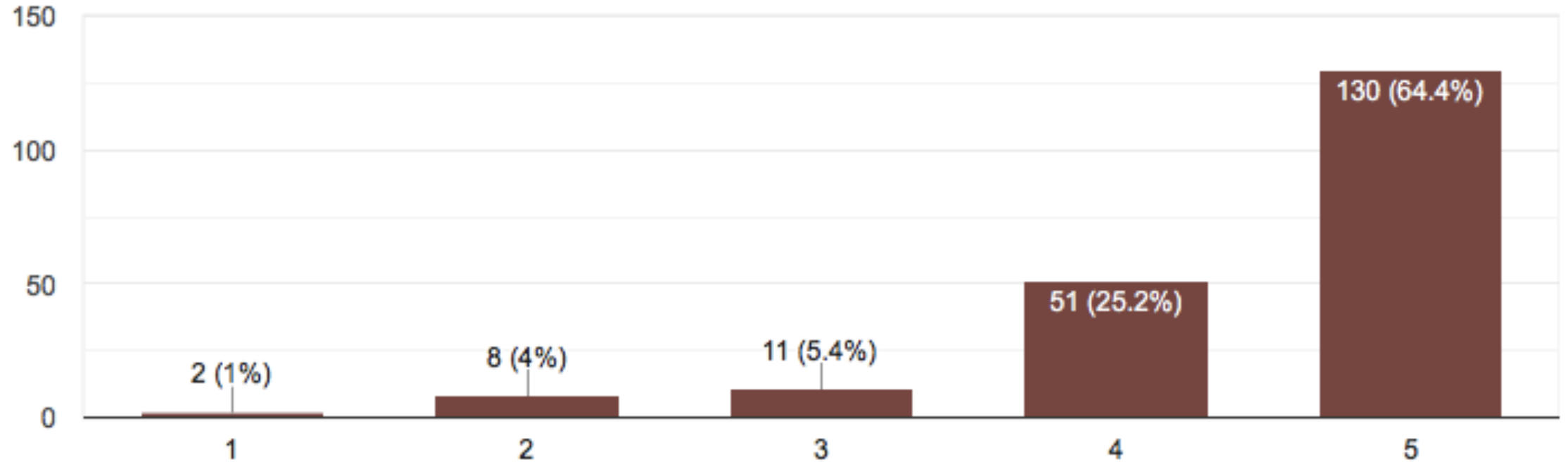
202 responses



1 Low and 5 High

#### 4. My daughter(s) is adapting to her E-LEARNING experience.

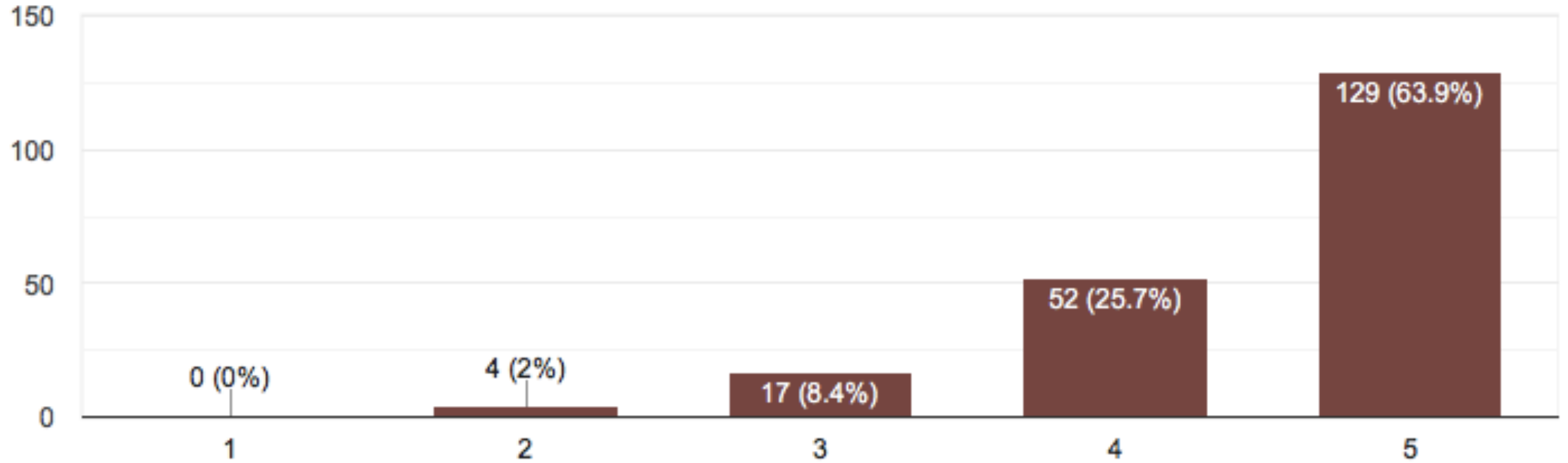
202 responses



1 Low and 5 High

## 5. My daughter has clear expectations of class practices and policies from her teachers?

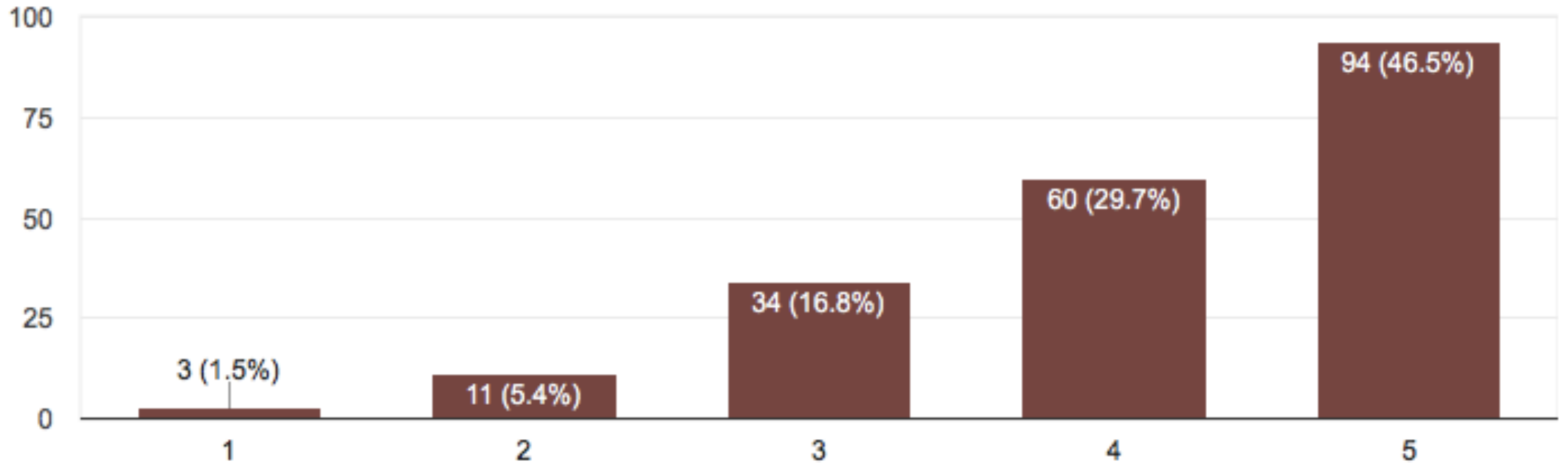
202 responses



1 Low and 5 High

## 6. My daughter is making personal connections with her teachers on a regular basis.

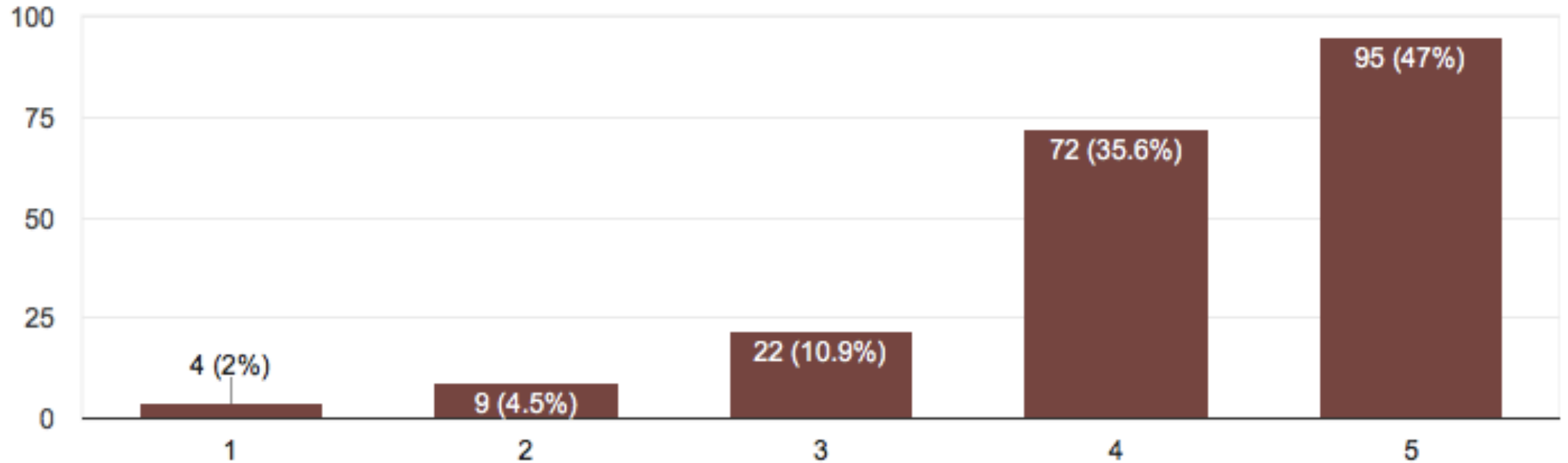
202 responses



1 Low and 5 High

## 7. My daughter's learning is progressing through this digital learning model.

202 responses

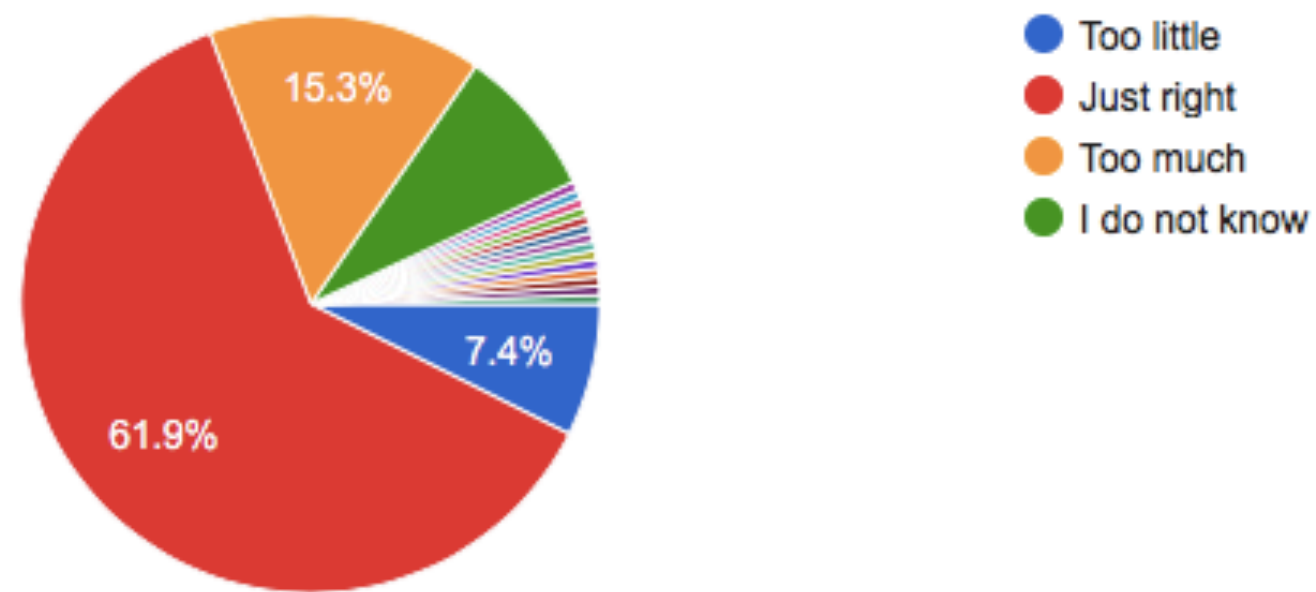


1 Low and 5 High



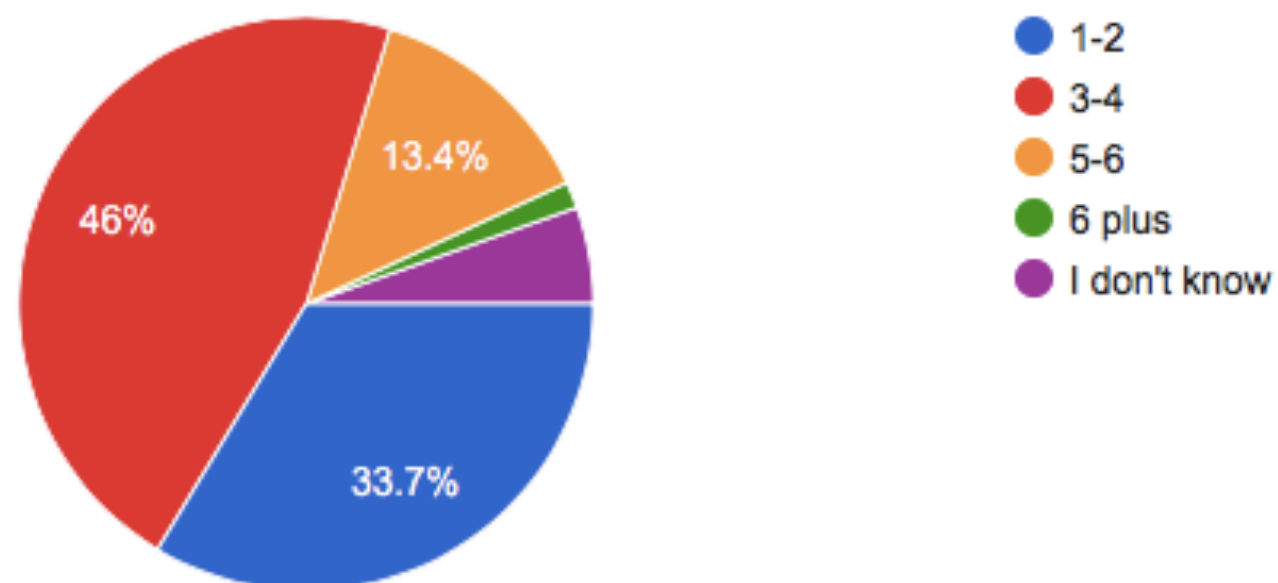
## 8. How much work is your daughter assigned during E-LEARNING?

202 responses



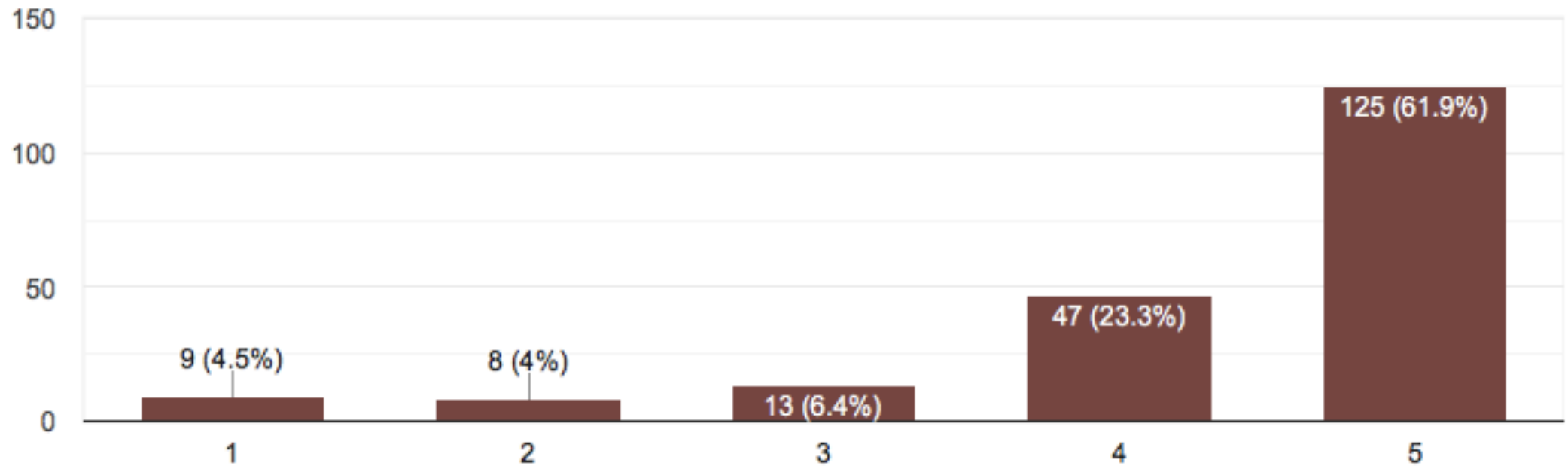
9. How many hours does your daughter spend each day on homework assignments (not counting breaks from work)?

202 responses



## 10. Does your daughter currently seem overwhelmed or confused with the transition to E-LEARNING?

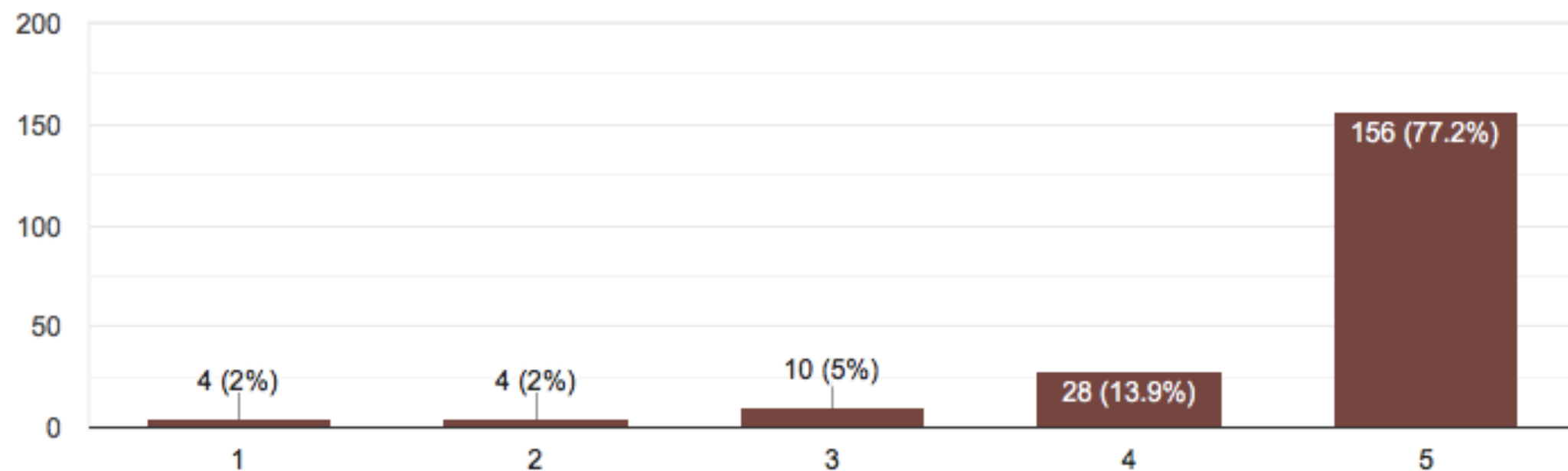
202 responses



1 Low and 5 High

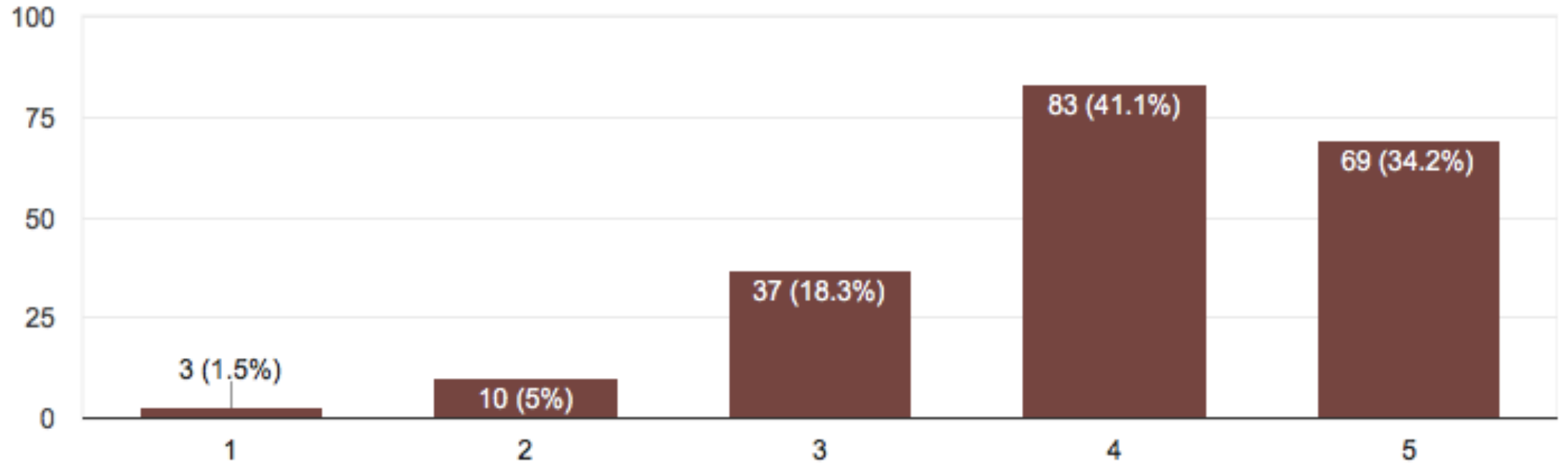
## 11. Do you have problems motivating your daughter to participate in her E-LEARNING classes?

202 responses



## 12. How would you assess the overall current social/emotional well being of your daughter?

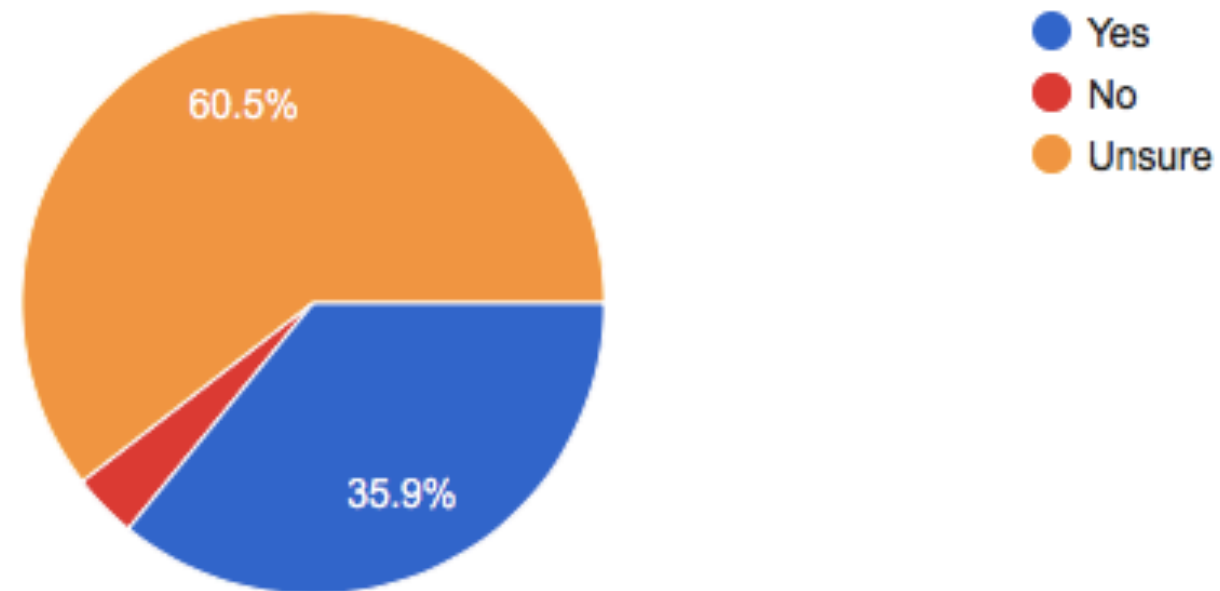
202 responses



1 Low and 5 High

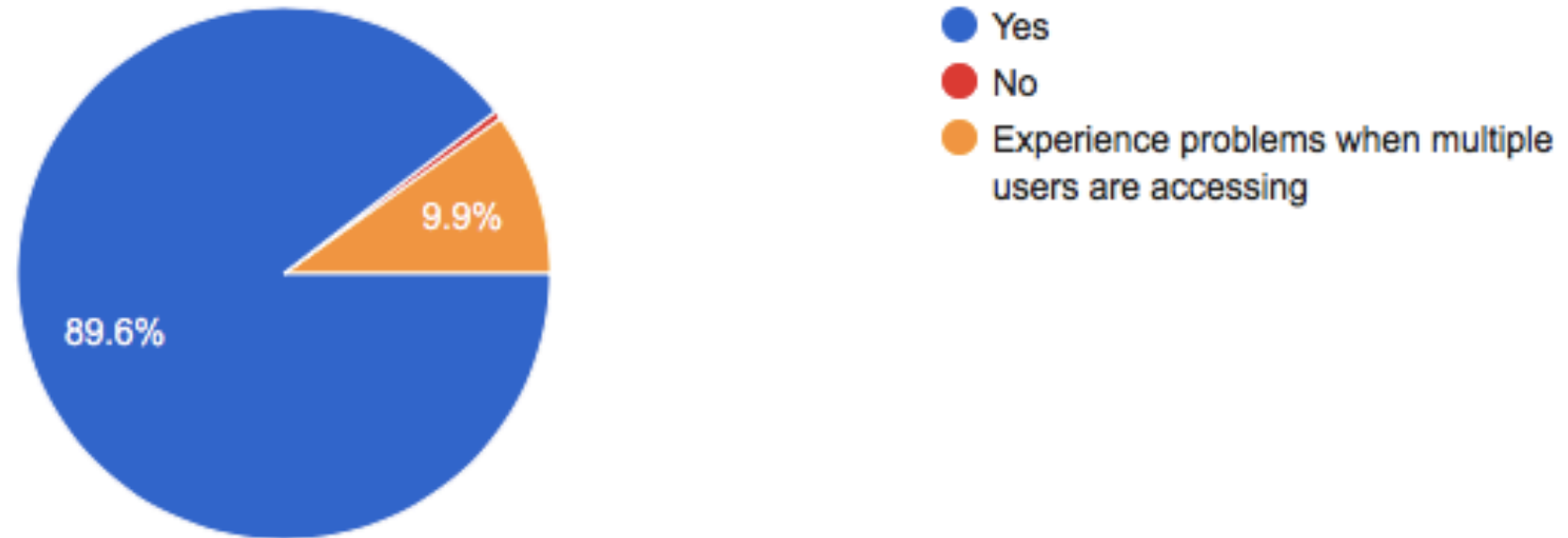
13. If your daughter worked with Mercy for technical issues, were they resolved in a timely and satisfactory manner?

167 responses



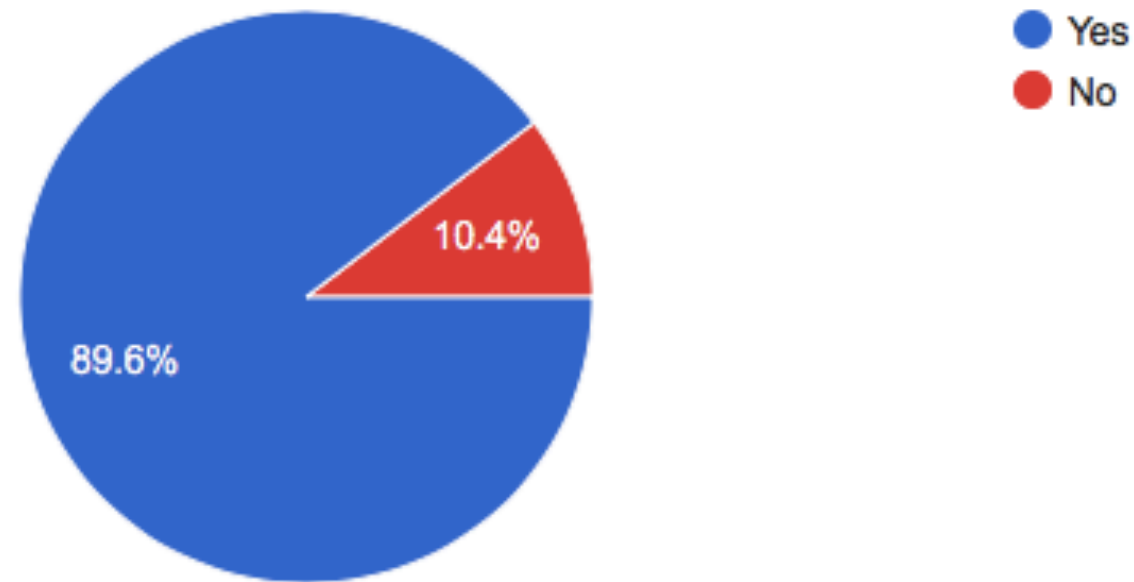
## 14. Do you have reliable and adequate internet access at home to support E-LEARNING needs?

202 responses



15. Does your daughter have another device (laptop, desktop, tablet, additional iPad) available to her at home if she experiences breakage with her Mercy iPad?

202 responses





## What Strategies Have Worked Well for Your Family with E-ELEARNING?

- Establishing and sticking to a daily routine as much as possible
- Encouraging breaks and other activities
- Trying to connect as a family as frequently as possible
- Having a dedicated work space for my daughter
- Asking my daughter to share her E-LEARNING experience
- Encouraging my daughter to keep social connections with her friends
- Planning for non-screen time activities (games, baking, walks, bike rides, exercise, etc)
- Encouraging communication with teachers when my daughter has questions



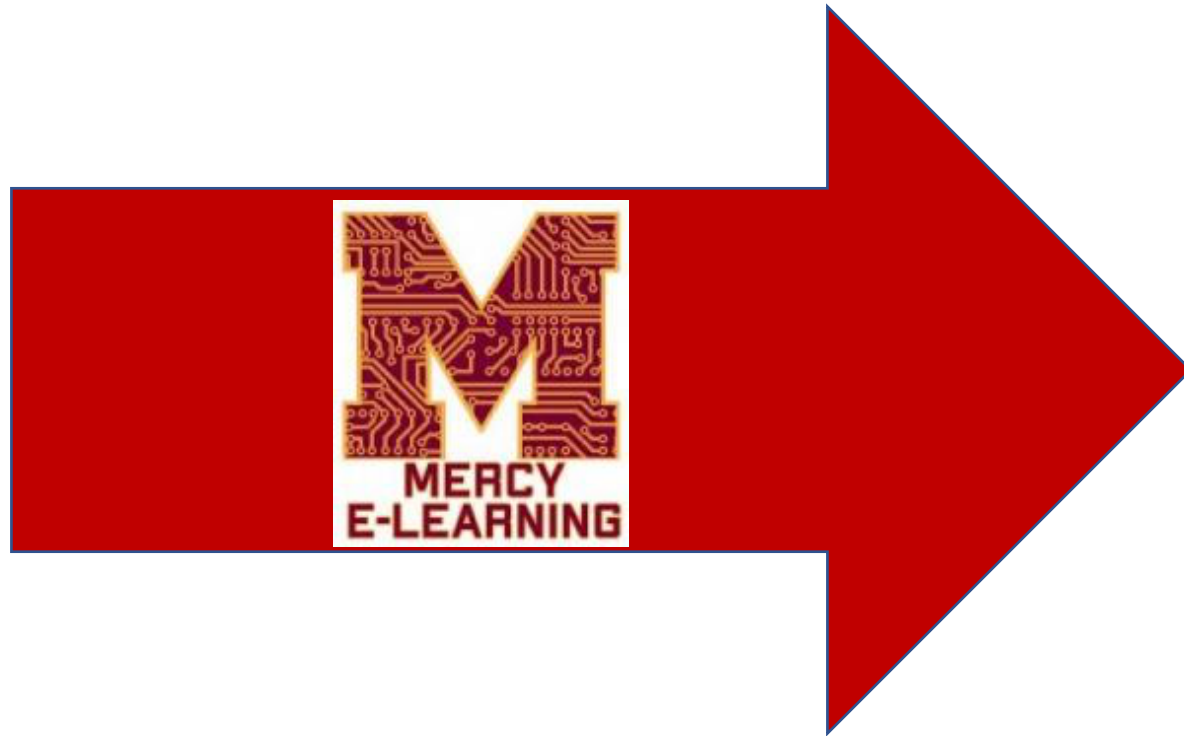
## Open Comments: What Could Mercy Do to Improve E-LEARNING?

- Find more opportunities to expand community building, socializing
- Evaluate balance of Zoom lectures to reduce daily screen time
- Consider increased formal structures for students to interact with teachers individually or in small groups for help and personal connection
- Ensure consistent tools and policy for posting assignments and class activities
- Be sure to support and consider the social/emotional impact during this crisis
- Monitor the homework load and relevance of work assigned

## Open Comments: What is Mercy Doing Well With E-LEARNING?

- Dedication and commitment to students by teachers, staff and administrations
- Meaningful continuity of learning
- Preparedness resulting in minimal loss of instructional time
- Providing structure and purpose to students during time of uncertainty
- Continued high quality support from Counseling and AMES
- Balance of daily instructional schedule
- Timely communications to keep parents informed
- Delivery of interactive lessons and real-time connection with teachers

**Thank You** for Your Supportive Comments  
and  
Words of Encouragement!



**Very pleased that Mercy was able to rise to this pandemic and continue to offer our daughters the quality of education that they are accustomed to.**

**Overall, I have been extremely impressed with the seamless transition to e-learning. Kudos to the staff and administration on a job well done!**

**We as a family are very impressed for all the staff, teachers at Mercy. We are very grateful for your efforts to continue academic excellence.**

**KEEP IT UP MERCY - I have so many friends and families who have kids in other schools and they have missed weeks and weeks of school. They still don't have a go head plan and it is very very sad. Our girls are so lucky to be at Mercy during this time in our history.**

**Thank you Mercy Faculty and Staff!  
Mercy Strong!**

**Thank you for all that you do. It's not an easy time for anyone.**

**We are truly blessed that our daughter is a part of the Mercy community during these horrific times. We are proud of the e-learning that she is receiving.**

**I've been very impressed with how Well Mercy adapted to E-learning. Support from the school has been very comforting and helpful.**

**I would like to thank the Mercy High School administration and staff for their hard work and diligent efforts with getting the E-Learning platform launched. I appreciate how the platform is a nice balance (schedule is perfect) for the young ladies as many families are dealing with loss of loved ones from COVID-19. Thank you for keeping our young ladies engaged and parents informed on a daily basis. I continue to be prayerful for all of our Mercy family.**

**Thank you Mercy for providing a QUALITY education for my daughter even during this difficult time. I am so impressed with the teachers - their teaching ability, their mastery of the content and their rapport with the girls. It is beautiful to be a part of my daughter's education and get an "inside" look into Mercy simply by hearing the classes taking place. I love hearing the girls say good morning and good bye to their teachers. It is obvious they share a respectful, caring relationship. I also think it is fantastic that the teachers check in with the girls on a personal level - asking them how they are doing and allowing time for discussion. The quality of the education is top notch!**

**We are so impressed with how quickly Mercy adapted to this new model. Engaging the students daily in each class is so important and Mercy has done such a great job with that.**

**You have all done a wonderful job in teaching and communicating. You can truly see how much you all care about the students and their well being. Thank you for everything you do and continue to do to make this as best as you can, especially for the seniors.....**

**We really appreciate the thoughtfulness that went into the e-learning model and feel blessed my daughter continues her education while so many other schools are still struggling.**

**I'm very impressed with Mercy.  
You've exceeded my expectations.**

**I have been very impressed with the transition into the E-Learning. Teachers seem to have everything down pat and ready to go from the start. Seems like appropriate steps needed were taken from the beginning, which resulted in classes running smoothly**

**I'm very grateful for all the staff has done to make this quite seamless. The structure of school helps keep our daughter engaged in meaningful activity and eases her anxiety about the overall situation. We feel very fortunate to have our daughter at Mercy during this time.**

**Thank you for everything you have done. We are so blessed to be a part of Mercy.**

**We feel fortunate to be part of the Mercy family. We feel like they have handled this transition very well to ensure there is still adequate learning.**

**I am impressed with Mercy on how quickly they were able to transition to e-learning and also their communications. Thank you to the teachers and all the staff!!**

**I truly believe that Mercy has sent an example for the other schools on how to handle the online learning experience.**

**I really feel like my daughter is continuing to learn even though she's not at school. At this point I am not worried that she is going to be behind for next year. I know she misses the whole experience of being with her friends though. Thank you to everyone at a Mercy for making this work for our girls!!!!!! You're doing an amazing job!❤️**

**I'm very grateful for all the staff has done to make this quite seamless. The structure of school helps keep our daughter engaged in meaningful activity and eases her anxiety about the overall situation. We feel very fortunate to have our daughter at mercy during this time.**

**We appreciate all Mercy has done for our daughters!**

**I have been impressed with the smooth transition and the teachers readiness with the e-learning program.**

**My daughter appreciates the social part of Zoom classes, which is helping her mentally I think.**

**I am impressed with Mercy on how quickly they were able to transition to e-learning and also their communications. Thank you to the teachers and all the staff!!**

**Thank you Mercy High School for supplying a bit of normalcy for my daughter during these trying times!**

**Appreciate all that the teachers and staff have done to help the girls continue with their education.**

**Mercy has done a phenomenal job creating this e learning schedule! It is just the right amount of time to have to sit in front of the screen and be engaged. Bravo to the entire administration for putting thoughtful measures in place keeping the health and welfare of our girls at the forefront. My daughter is much less stressed with the rotating schedule**

**Continue what you're doing, we are very impressed with how Mercy has handled this situation. You were very prepared and kept us informed in a timely manner.**



**This entire experience with E-learning has been phenomenal! I have been telling EVERYONE how amazing Mercy is at this! The sense of normalcy that this has brought to our family is priceless. Both of my daughters actually look forward to seeing their classmates and teachers and having this daily interaction. The amount of homework has almost stayed on par to what it was prior to E-Learning and they spend hours a day at it. As a result, our weekends truly feel like weekends (even though they have a few hours each Sat and Sun devoted to homework). The amount of work and dedication that Mercy admin, teachers and staff have put forth to make this work is so immensely appreciated!!!! Thank you for continuing my girls' fabulous education. We are incredibly grateful!**

**In my opinion, Mercy has always been prepared with, these accommodations.**

**So happy Mercy was prepared as well as they were to roll this out! Never missed a beat! Thank you!!**

**We would like to thank the entire Mercy administration & staff for their dedication in implementing immediate & smart solutions for the girls. We've all been so impressed with the Mercy's leadership & communication throughout this uncertain time. We couldn't be more proud to be a Mercy family. Thank you all! Stay safe & healthy-**

**The rollout has been fantastic. Thank you.**

**I think Mercy has done well with the E learning program. My daughter actually looks forward to it everyday. It gives her purpose and a connection to her peers and friends. There is nothing else to do right now. Her senior year has been acutely stripped from her and these connections with her classmates are so important. As a senior mom I'm completely devastated with the girls missing out on such pivotal moments in their lives. I do believe Mercy will somehow make some of these moments happen. 🙏🙏🙏 Thank you Mercy**

**I believe this opportunity has been a great way to try and keep life as normal as possible.**

**There have been some real positives to this time. Notably - a schedule more suitable to teen physical and emotional well being (more sleep, more time for recreation, family etc..) Hopefully we can take what is good about this situation and carry it into a 'new normal when the time arrives**

**I've been very impressed with Mercy's transition to E-learning. My daughter is progressing in her classes and won't miss too much material because of the pandemic.**

**I love the structure and consistency. It has been fantastic. Appreciate all you are doing. She has a schedule and seems happy. Thanks**

**Everything is going well. I am very grateful the girls have the opportunity to continue learning during this pandemic. I know that my daughter looks forward to being at Mercy in person.**

**Mercy has done a great job with continuing to educate these young woman.**

**Mercy has exceeded our expectations. We love the structure and block schedule. We are thankful.**

**STAY SAFE and healthy!!**

**You guys rock - thank you!**

**I LOVE the e learning I brag to everyone that my child is still learning and being educated.**

**We have been extremely impressed with the speed at which Mercy transitioned to the online /at home learning platform. Thank you, and great job to the teachers and administrators!**

**Thank you for all your hard work and excellent efforts. I'm very impressed by the professionalism and flexibility of Mercy faculty & staff. *Go Marlins!***

**Grateful to everyone (Admin., teachers etc)!**

**Very interesting to see.  
I am impressed and appreciative.**

**I really appreciate the effort from Mercy to provide E-Learning during these weeks. I think it is very important to keep our students linked to schoolwork, learning, and to others they would normally see/interact with. Thank you!**

**I really appreciate the live interaction and flow of actual schedule!!!**

**I really appreciate the live interaction and flow of actual schedule!!!**

**I am impressed with the efficiency of the Mercy administration in rolling out the E-Learning as effectively as they have and admire the teachers with their adaptability to this method of teaching.**

**I am so proud to be part of this Mercy family and to see what this great institution has accomplished during these unprecedented times.**

**We think Mercy has done an outstanding job communicating and rolling out the E-Learning platform in these uncertain times. Thank you to all of the staff for your dedication to the Mercy community. You have all helped to bring some normalcy to this unprecedented situation and for that we are grateful.**



**Thank you for providing valuable feedback through our Parent E-LEARNING Survey.**

**Your ratings and open comments will help us further enhance our online learning experience for both students and teachers.**

**Stay safe, be well.**